

RESIDENT SATISFACTION SURVEY (RSS)

Navy Housing is gearing up for their annual resident satisfaction survey (RSS).

The annual survey asks residents to provide feedback and thoughts regarding their Navy Housing experience. The RSS measures all aspects of customer satisfaction with Navy Housing. A comment sheet accompanies the surveys and residents are encouraged to provide additional feedback.



Family Housing RSS Timeline:

- Surveys distributed late August
- Complete and return by 20 October
- Can be returned online or by mail



**Find out how
your local HSC
can help you!**

For more information about the RSS, please visit the Navy Housing website today!

www.cnmc.navy.mil/Housing

IMPORTANT REMINDER

Make your voice count

**Participate in the
2016 Family Housing
Residential Satisfaction
Survey (RSS)**

**Complete and Return
by 20 October**

www.cnic.navy.mil/Housing

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