



# Family Housing and Local Information About JB Pearl Harbor-Hickam

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

## Common Navy Housing Terms

**Housing Service Center (HSC)** is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

**Military and Family Support Center (MFSC)** is the joint service center combining Pearl Harbor's Fleet & Family Support Center and Hickam's Airman & Family Readiness Center. The MFSC supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The MFSC serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

**Public/Private Venture (PPV)** housing is also referred to as privatized housing in the Navy. We have partnered with **Forest City Residential Management (FCRM)** to offer you and your family outstanding PPV housing choices. PPV housing at Joint Base Pearl Harbor-Hickam is owned by FCRM and governed by a business agreement in which the Navy has limited rights and responsibilities. FCRM is entirely responsible for the construction, renovation, maintenance and day-to-day management of the housing. PPV housing may be located on or off government property and in most cases will be former military housing.

**Community Housing** is any housing that a Service member may choose that is not government operated. This is housing that is privately owned and operated, and includes PPV housing. This can include apartment complexes and single family homes for rent or purchase.

## OCONUS Locations

**Temporary Lodging Allowance (TLA)**: Service members are required to report to the Housing (Family or Unaccompanied as applicable) within 72 hours of arrival with their reporting in endorsement on their orders in order to be eligible for arrival TLA. Failure to report to the housing office within 72 hours (working days) could result in the loss of authorized TLA.

## Temporary Loaner Furniture Program

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**NOTE:** The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

## **JB Pearl Harbor-Hickam:**

**The Joint Base Pearl Harbor-Hickam is available to assist you with your housing needs at both your current and new duty station.**

### ■ **Physical Location:**

Navy Aloha Center  
4825 Bougainville Drive  
Building 2652  
Honolulu, HI 96818

### ■ **Contact Numbers:**

DSN: 474-1820/1821 (Voice)  
COMM: 808-474-1820/821

### ■ **Email:**

[HawaiiHousing@navy.mil](mailto:HawaiiHousing@navy.mil)

### ■ **Hours of Operation:**

Mon-Fri 0730-1600



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## **Forest City Residential Management: [www.fcnavyhawaii.com](http://www.fcnavyhawaii.com)**

**Forest City Residential Management is the Navy's partner who owns and manages the privatized homes and can offer you and your family outstanding PPV housing choices.**

### ■ **Physical Location:**

Relocation Services at the Navy Aloha Center  
4825 Bougainville St., Suite 100  
Honolulu, HI 96818

### ■ **Contact Numbers:**

COMM: 808-839-8690  
FAX: 808-423-7714

### ■ **Hours of Operation:**

Mon-Fri 0730-1600

**Contact Navy Housing: [www.cnic.navy.mil/ContactHousing](http://www.cnic.navy.mil/ContactHousing)**

## Local Housing Market and Community Resources

**[Housing Early Application Tool \(HEAT\)](#)** allows Service members and their spouses to apply for housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Service member.

**[HOMES.mil](#)**: HOMES.mil is a DoD website that enables Service members and their families to search online for community housing at virtually every US military installation. Listings on HOMES.mil are managed by the Navy HSC.

- [www.apartments.com](http://www.apartments.com)
- [www.homeseekers.com](http://www.homeseekers.com)
- [www.militarybyowner.com](http://www.militarybyowner.com)
- [www.rent.com](http://www.rent.com)
- [www.sargeslist.com](http://www.sargeslist.com)

## Additional Local Resources

- [Navy Gateway Inns and Suites \(NGIS\): Temporary Lodging](#)
- [School Liaison Office](#)
- [Great Life Hawaii](#): Your source for recreation, child care, family services and much more.

## General Moving Resources

- [Moving resources available to Sailors and their families.](#)
- [Defense Personal Property System \(DPS\)](#)
- [Animal Quarantine Information – Hawaii Department of Agriculture](#)

## More Information

- [Comprehensive installation information from the DoD.](#)  
**Information includes:** On-Base and Off-Base Services, Schools, Financial Assistance and Deployment Support.