



# Family Housing and On-Base Information About NS Guantanamo Bay

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

## Common Navy Housing Terms

**Housing Service Center (HSC)** is the military and civilian member's advocate for providing assistance for any type of housing. We can also provide valuable housing information for any installation worldwide.

**Fleet and Family Support Center (FFSC)**: The Fleet and Family Support Center of Naval Station Guantanamo Bay, Cuba assists Navy leadership in achieving mission readiness by providing community support services to all active duty service members, civilian employees, contractors and their families that reside aboard the naval station. Services are extended to foreign nationals and third country nationals.

**Government Owned**, or Military Housing, is what was formerly thought of when we thought about On Base Housing. While only available in limited quantities CONUS (Contiguous United States), Government Owned Housing is still widely available OCONUS (Outside Contiguous United States).

**Housing Early Application Tool (HEAT)** allows Service members and their spouses to apply for housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Service member.

## General Moving Resources

- [Moving resources available to Sailors and their families.](#)

## More Information

- [Comprehensive installation information from the DoD.](#)  
**Information includes:** On-Base Services, Schools, Financial Assistance and Deployment Support.

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**NOTE:** The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

## **NS Guantanamo Bay:**

**The Naval Station Guantanamo Bay is available to assist you with your housing needs at both your current and new duty station.**

■ **Address:**

Housing Service Center  
PSC 1005 BOX 56  
FPO AE 09593 -0001

■ **Contact Numbers:**

DSN: 660-2400 (Voice) 660-4981 (Fax)  
COMM: 011-5399-2400  
FAX: 011-53-99-4981

■ **Email:**

[housingtmo@usnbgmto.navy.mil](mailto:housingtmo@usnbgmto.navy.mil)

■ **Hours of Operation:**

Mon-Wed and Fri 0730-1630, Thu 0730-1230



**Contact Navy Housing: [www.cnmc.navy.mil/ContactHousing](http://www.cnmc.navy.mil/ContactHousing)**