



Family Housing and Local Information About JB Pearl Harbor-Hickam

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

Common Navy Housing Terms

Housing Service Center (HSC) is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

Military and Family Support Center (MFSC) is the joint service center combining Pearl Harbor's Fleet & Family Support Center and Hickam's Airman & Family Readiness Center. The MFSC supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The MFSC serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

Public/Private Venture (PPV) housing is also referred to as privatized housing in the Navy. We have partnered with **Forest City Residential Management (FCRM)** to offer you and your family outstanding PPV housing choices. PPV housing at Joint Base Pearl Harbor-Hickam is owned by FCRM and governed by a business agreement in which the Navy has limited rights and responsibilities. FCRM is entirely responsible for the construction, renovation, maintenance and day-to-day management of the housing. PPV housing may be located on or off government property and in most cases will be former military housing.

Community Housing is any housing that a Service member may choose that is not PPV or government operated, i.e. unaccompanied housing. This is housing outside of the base that is privately owned and operated. This can include apartment complexes and single family homes for rent.

OCONUS Locations

Temporary Lodging Allowance (TLA): Service members are required to report to the Housing (Family or Unaccompanied as applicable) within 72 hours of arrival with their reporting in endorsement on their orders in order to be eligible for arrival TLA. Failure to report to the housing office within 72 hours (working days) could result in the loss of authorized TLA.

Temporary Loaner Furniture Program

NOTE: The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

JB Pearl Harbor-Hickam: www.cnic.navy.mil/HousingQuickReference

The Joint Base Pearl Harbor-Hickam is available to assist you with your housing needs at both your current and new duty station.

■ **Physical Location:**

Navy Aloha Center
4825 Bougainville Drive
Building 2625
Honolulu, HI 96818

■ **Contact Numbers:**

DSN: 474-1820 (Voice) 474-1809 (Fax)
COMM: 808-474-1820
FAX: 808-474-1809

■ **Email:**

HawaiiHousing@navy.mil

■ **Hours of Operation:**

Mon-Fri 0700-1630



Forest City Residential Management: www.fcnavyhawaii.com

Forest City Residential Management is the Navy's partner who owns and manages the privatized homes and can offer you and your family outstanding PPV housing choices.

■ **Physical Location:**

Relocation Services at the Navy Aloha Center
4825 Bougainville St., Suite 100
Honolulu, HI 96818

■ **Contact Numbers:**

COMM: 808-839-8690
FAX: 808-423-7714

■ **Hours of Operation:**

Mon-Tue and Thu-Fri 0700 -1800, Wed 0700-1500

Local Housing Market

[Automated Housing Referral Network \(AHRN\)](#): The HSC maintains this web-based housing referral program designed to give military personnel a means to review rental housing options available in the community. Options range from short-term to long-term, community/off-base, government controlled and privatized housing of all types.

[Housing Early Application Tool \(HEAT\)](#) allows Service members and their spouses to apply for housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Service member.

Additional Local Resources

- **[Navy Gateway Inns and Suites \(NGIS\): Temporary Lodging](#)**
- **[School Liaison Office](#)**
- **[Great Life Hawaii](#)**: Your source for recreation, child care, family services and much more.

General Moving Resources

- **[Moving resources available to Service members and their families](#)**
- **[Defense Personal Property System \(DPS\)](#)**
- **[Animal Quarantine Information – Hawaii Department of Agriculture](#)**

More Information

- **[Comprehensive installation information from the DoD.](#)**
Information includes: On-Base and Off-Base Services, Schools, Financial Assistance and Deployment Support.