



Family Housing and Local Information About NAVSTA Norfolk/NNSY Portsmouth

The Housing Service Center (HSC) is available to assist you with all of your housing needs. Enclosed is some housing and local information with helpful web links that may interest you. Please contact us for more information.

Common Navy Housing Terms

[Housing Service Center \(HSC\)](#) is the Service member's government advocate for providing assistance for any type of housing: rental or purchase, on-base or off-base, community, government and Public/Private Venture (PPV) at any installation worldwide.

[Fleet and Family Support Center \(FFSC\)](#) supports individual and family readiness through a full array of services and resources which help Navy families to be resilient, well-informed and adaptable to the Navy environment. The NAVSTA Norfolk/NNSY Portsmouth serves active duty members, retired personnel and family members with programs and services to enhance their quality of life.

[Public/Private Venture \(PPV\)](#) housing is also referred to as privatized housing in the Navy. We have partnered with [Lincoln Military Housing](#) to offer you and your family outstanding on-base housing choices. PPV housing at NAVSTA Norfolk/NNSY Portsmouth is owned by Lincoln Military Housing and governed by a business agreement in which the Navy has limited rights and responsibilities. Lincoln Military Housing is entirely responsible for the construction, renovation, maintenance and day-to-day management of the housing. PPV housing may be located on or off government property and in most cases is former military housing.

[Community Housing](#) is any housing that a Service Member may choose that is not PPV or government operated. This is housing outside of the base that is privately owned and operated. This can include apartment complexes and single family homes for rent.

[Housing Early Application Tool \(HEAT\)](#) allows Service members and their spouses to apply for housing at one or more locations before or after they receive their PCS orders. The launch of HEAT allows the Service member to tap into their DEERS record, creating an easy user experience. Spouses can use the application as well, needing only minimal information about their Service member.

NOTE: The appearance of external hyperlinks does not constitute endorsement by the United States Department of Defense, the United States Department of the Navy or U.S. Naval Observatory of the linked web sites, or the information, products or services contained therein.

NAVSTA Norfolk/NNSY Portsmouth: www.cnlic.navy.mil/HousingQuickReference

The Housing Service Center (HSC) is available to assist you with your housing needs at both your current and new duty station.

■ **Physical Location:**

Housing Service Center
Personnel Support Mall
Building SDA-337
7924 14th Street
Norfolk, VA 23505-1217

■ **Contact Numbers:**

DSN: 565-2832
COMM: 757-445-2832
TOLL FREE: 800-628-7510
FAX: 757-445-6935

■ **Email:**

NorfolkHousing@navy.mil

■ **Hours of Operation:**

Mon-Fri 0730-1630

Lincoln Military Housing: www.lincolnmilitary.com

NAVSTA Norfolk/NNSY Portsmouth has partnered with Lincoln Military Housing to offer you and your family outstanding housing choices.

■ **Physical Location:**

Housing Service Center
Personal Support Mall
Building SDA-337
7924 14th Street
Norfolk, VA 23505

■ **Contact Numbers:**

COMM: 757-961-3783
FAX: 757-961-4430

■ **Email:**

jamtaylor@lpsi.com

■ **Hours of Operation:**

0730-1630

Local Housing Market

Automated Housing Referral Network (AHRN): The HSC maintains this web-based housing referral program designed to give military personnel a means to review rental housing options available in the community. Options range from short-term to long-term, community/off-base, government controlled and privatized housing of all types.

Rental Partnership Program (RPP): The Rental Partnership Program (RPP) is designed to provide active duty military personnel, enlisted and officer, single or married, with affordable off-base housing. This program is governed by a memorandum of understanding between the Landlord and the Navy region enabling military personnel to rent off-base housing at a reduced rate.

General Moving Resources

- **[Moving resources available to Sailors and their families](#)**
- **www.move.mil**

More Information

- **[Comprehensive installation information from the DoD.](#)**
Information includes: On-Base and Off-Base Services, Schools, Financial Assistance and Deployment Support.